

2018-2019 Climate Survey

Other SSD Staff

Survey Results

Overall Report

Special School District of St. Louis County
February 19 - March 15, 2019



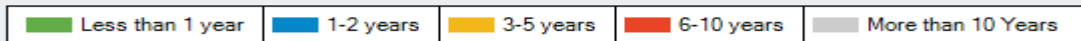
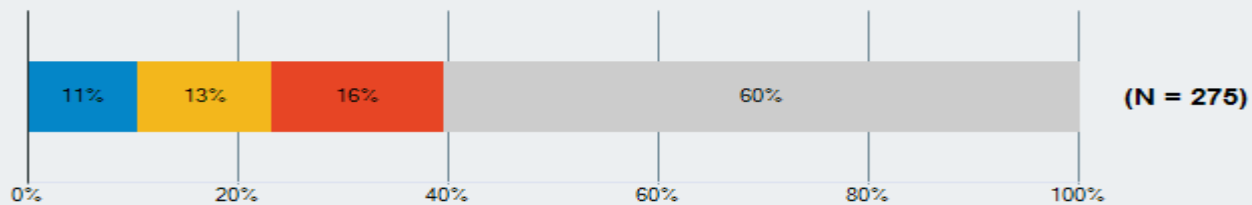
2018-2019 Support Staff - School Climate Survey

Survey Title: 2018-2019 Support Staff - School Climate Survey
Report Type: Advanced Frequency
Start Date: 20-Feb-19
End Date: 15-Mar-19
Data Sources
Data Source 1: Single-Use Link Invitations Delivered: 762 Responses Received: 275 Response Rate: 36.09%
Total Number of Responses in This Report: 275

Data Sources Selected
Single-Use Link

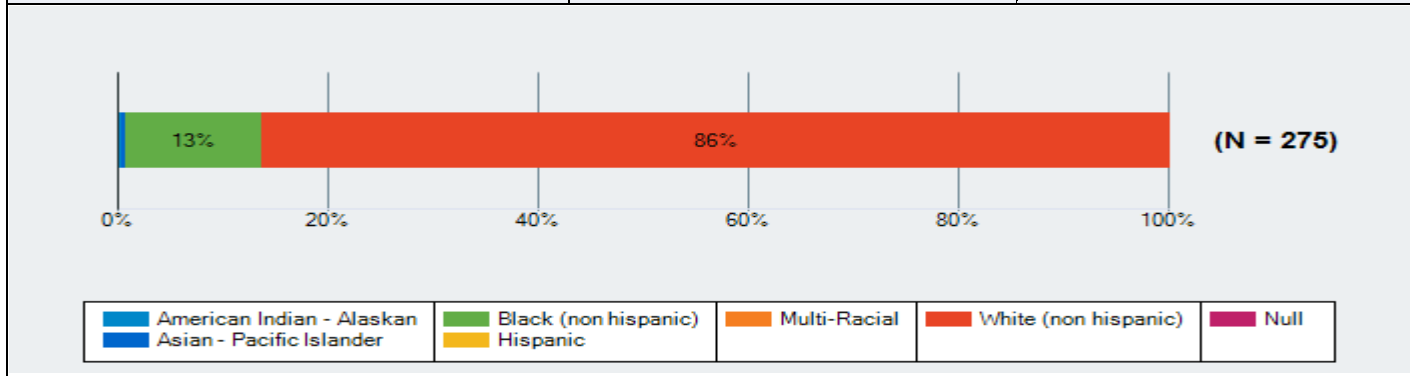
2018-2019 Support Staff - School Climate Survey

Q 1 Years of Service		
Responses	Count	%
Less than 1 year	0	0%
1-2 years	29	11%
3-5 years	35	13%
6-10 years	45	16%
More than 10 Years	166	60%
Total Responses	275	



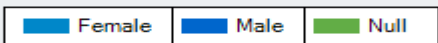
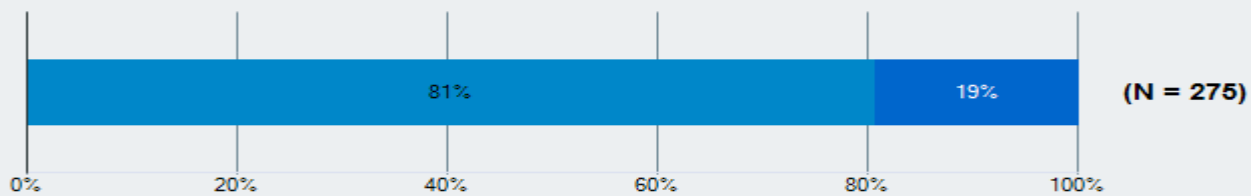
2018-2019 Support Staff - School Climate Survey

Q2 Race/Ethnicity		
Responses	Count	%
American Indian - Alaskan	1	0%
Asian - Pacific Islander	1	0%
Black (non hispanic)	36	13%
Hispanic	0	0%
Multi-Racial	0	0%
White (non hispanic)	237	86%
Null	0	0%
Total Responses	275	



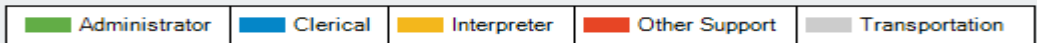
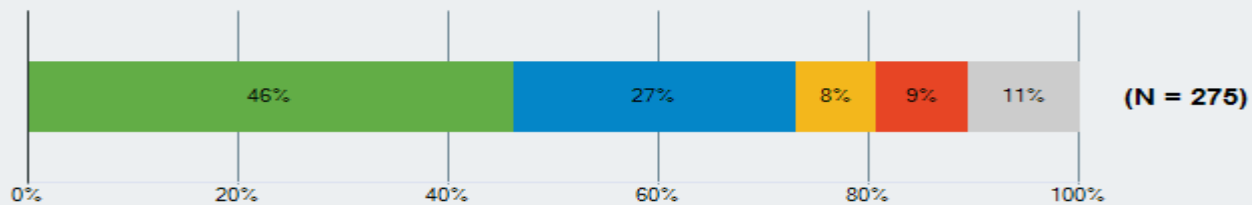
2018-2019 Support Staff - School Climate Survey

Q3 Gender		
Responses	Count	%
Female	222	81%
Male	53	19%
Null	0	0%
Total Responses	275	



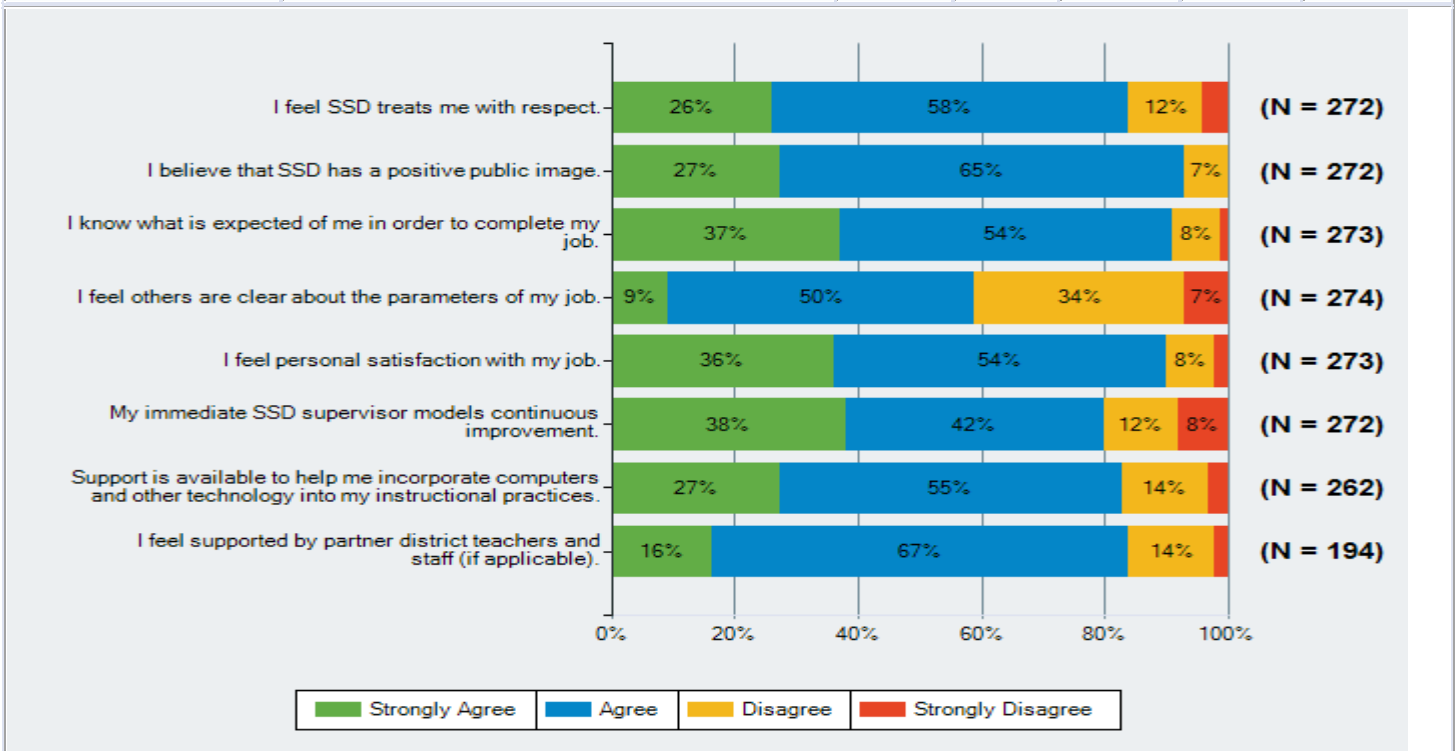
2018-2019 Support Staff - School Climate Survey

Q4 Job Category		
Responses	Count	%
Administrator	127	46%
Clerical	74	27%
Interpreter	21	8%
Other Support	24	9%
Transportation	29	11%
Total Responses	275	



2018-2019 Support Staff - School Climate Survey

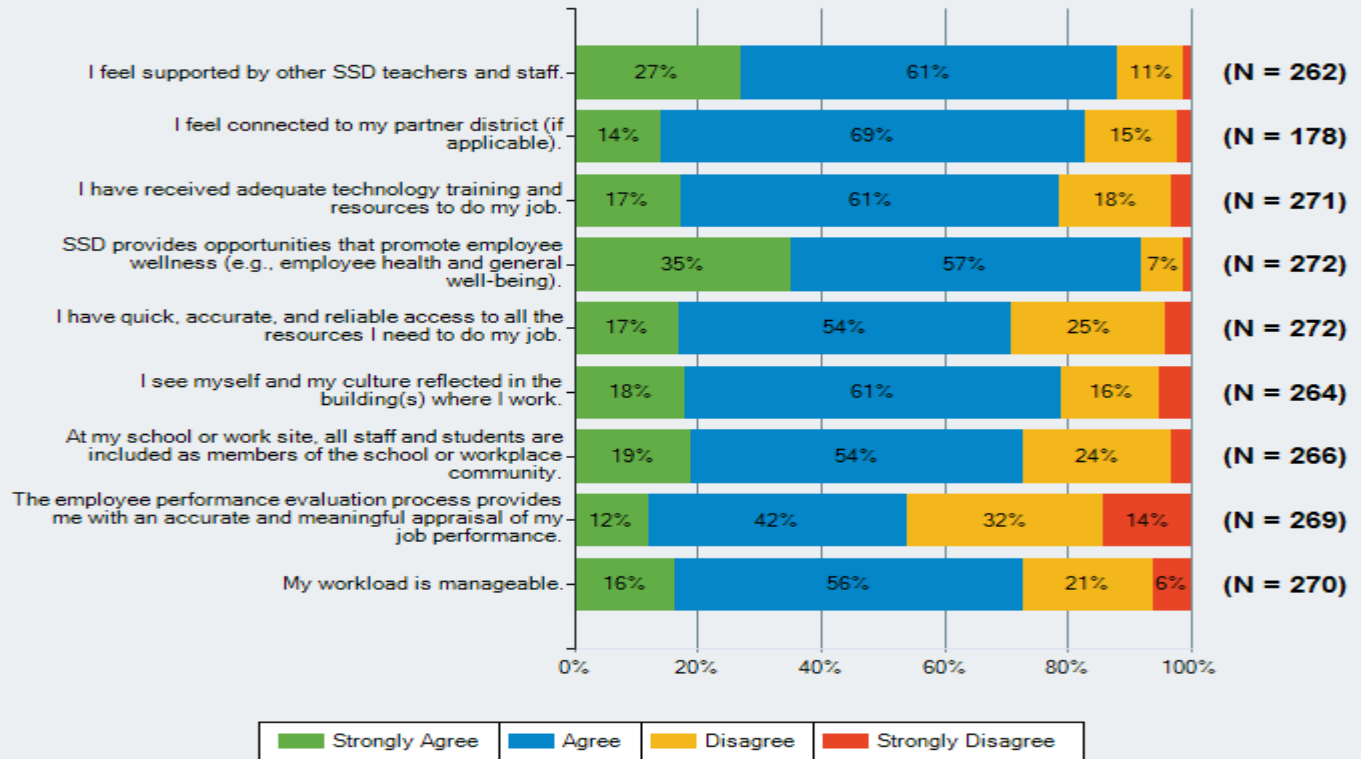
Job Satisfaction						
Q5. How strongly do you agree or disagree with the following statements?						
		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	I feel SSD treats me with respect.	72 26%	158 58%	32 12%	10 4%	272
(b)	I believe that SSD has a positive public image.	74 27%	177 65%	20 7%	1 0%	272
(c)	I know what is expected of me in order to complete my job.	100 37%	148 54%	22 8%	3 1%	273
(d)	I feel others are clear about the parameters of my job.	25 9%	138 50%	92 34%	19 7%	274
(e)	I feel personal satisfaction with my job.	97 36%	147 54%	23 8%	6 2%	273
(f)	My immediate SSD supervisor models continuous improvement.	104 38%	115 42%	32 12%	21 8%	272
(g)	Support is available to help me incorporate computers and other technology into my instructional practices.	72 27%	144 55%	37 14%	9 3%	262
(h)	I feel supported by partner district teachers and staff (if applicable).	32 16%	130 67%	28 14%	4 2%	194



2018-2019 Support Staff - School Climate Survey

Job Satisfaction (Continued)						
Q6. How strongly do you agree or disagree with the following statements?						
		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	I feel supported by other SSD teachers and staff.	72 27%	159 61%	28 11%	3 1%	262
(b)	I feel connected to my partner district (if applicable).	25 14%	123 69%	26 15%	4 2%	178
(c)	I have received adequate technology training and resources to do my job.	46 17%	166 61%	50 18%	9 3%	271
(d)	SSD provides opportunities that promote employee wellness (e.g., employee health and general well-being).	96 35%	155 57%	19 7%	2 1%	272
(e)	I have quick, accurate, and reliable access to all the resources I need to do my job.	46 17%	147 54%	69 25%	10 4%	272
(f)	I see myself and my culture reflected in the building(s) where I work.	48 18%	161 61%	43 16%	12 5%	264
(g)	At my school or work site, all staff and students are included as members of the school or workplace community.	50 19%	143 54%	64 24%	9 3%	266
(h)	The employee performance evaluation process provides me with an accurate and meaningful appraisal of my job performance.	33 12%	112 42%	87 32%	37 14%	269
(i)	My workload is manageable.	44 16%	152 56%	58 21%	16 6%	270

2018-2019 Support Staff - School Climate Survey

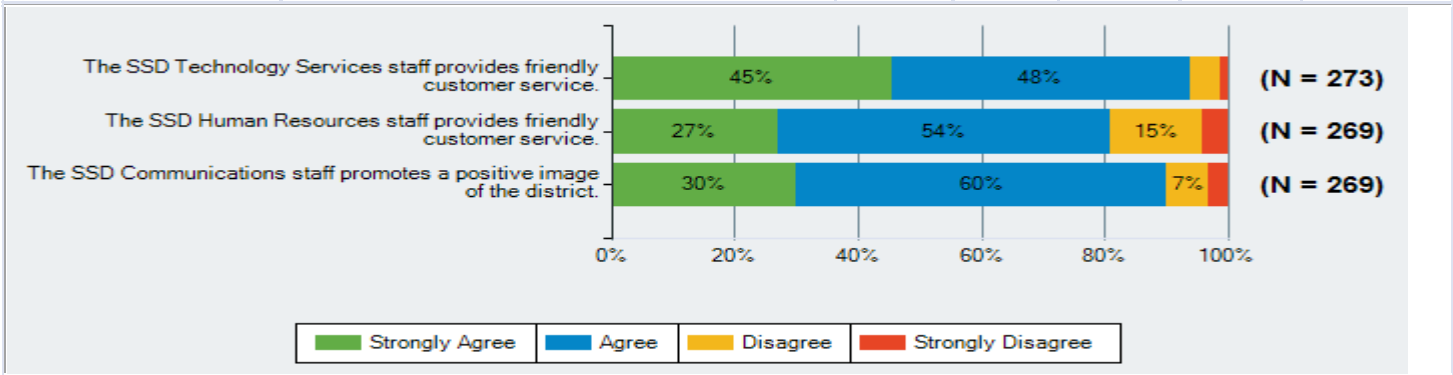


2018-2019 Support Staff - School Climate Survey

Satisfaction With SSD Support Departments

Q7. How strongly do you agree or disagree with the following statements?

		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	The SSD Technology Services staff provides friendly customer service.	124 45%	132 48%	14 5%	3 1%	273
(b)	The SSD Human Resources staff provides friendly customer service.	73 27%	145 54%	40 15%	11 4%	269
(c)	The SSD Communications staff promotes a positive image of the district.	81 30%	161 60%	19 7%	8 3%	269

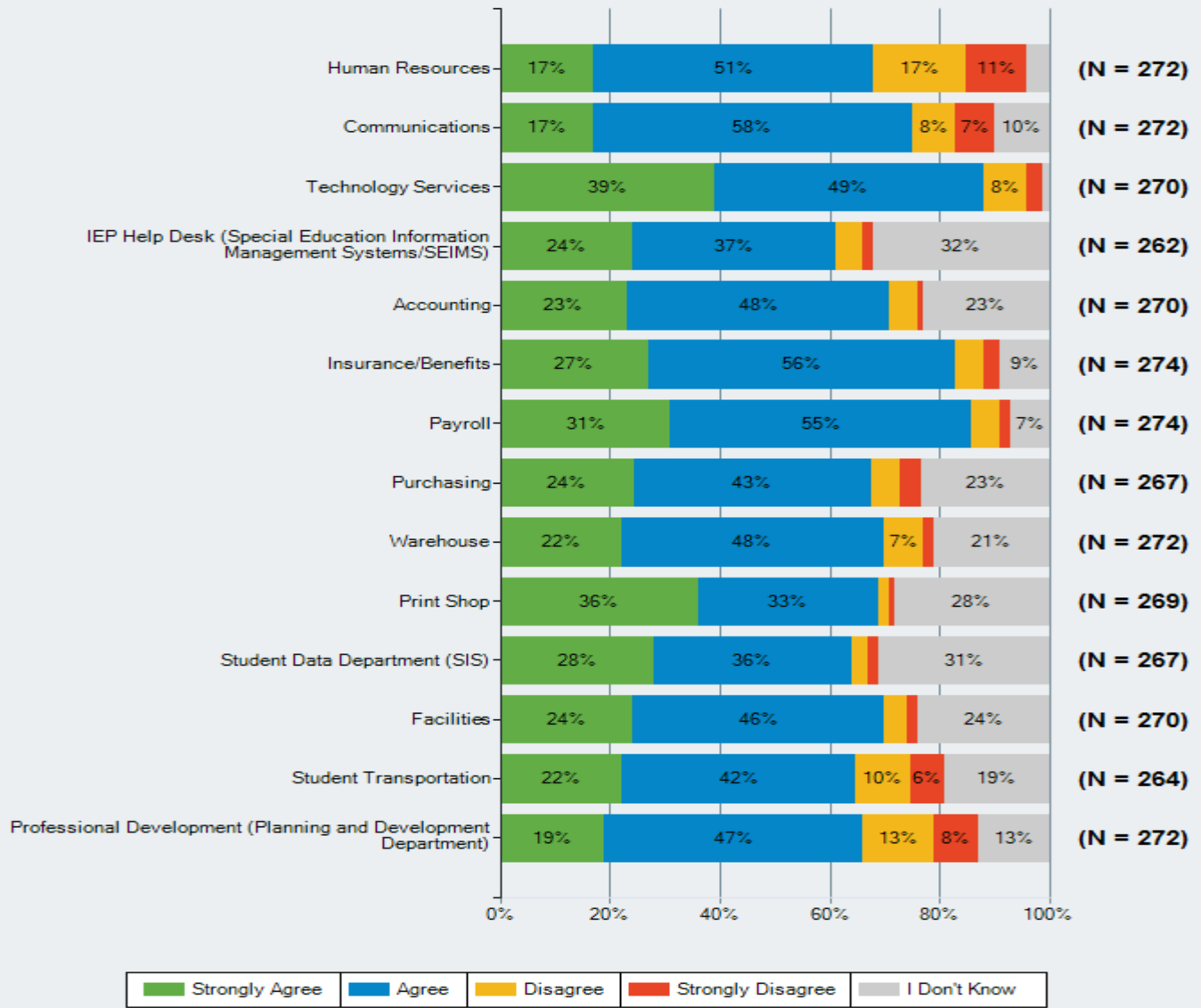


2018-2019 Support Staff - School Climate Survey

I am satisfied with the service provided by the following SSD departments:

Q8.							
		Strongly Agree	Agree	Disagree	Strongly Disagree	I Don't Know	Total Responses
(a)	Human Resources	45 17%	139 51%	46 17%	30 11%	12 4%	272
(b)	Communications	47 17%	158 58%	21 8%	18 7%	28 10%	272
(c)	Technology Services	104 39%	132 49%	22 8%	9 3%	3 1%	270
(d)	IEP Help Desk (Special Education Information Management Systems/SEIMS)	64 24%	97 37%	12 5%	5 2%	84 32%	262
(e)	Accounting	63 23%	129 48%	14 5%	3 1%	61 23%	270
(f)	Insurance/Benefits	73 27%	154 56%	14 5%	8 3%	25 9%	274
(g)	Payroll	84 31%	150 55%	15 5%	5 2%	20 7%	274
(h)	Purchasing	64 24%	116 43%	14 5%	11 4%	62 23%	267
(i)	Warehouse	60 22%	130 48%	18 7%	6 2%	58 21%	272
(j)	Print Shop	98 36%	90 33%	5 2%	2 1%	74 28%	269
(k)	Student Data Department (SIS)	74 28%	97 36%	9 3%	5 2%	82 31%	267
(l)	Facilities	66 24%	123 46%	11 4%	6 2%	64 24%	270
(m)	Student Transportation	59 22%	111 42%	26 10%	17 6%	51 19%	264
(n)	Professional Development (Planning and Development Department)	52 19%	128 47%	34 13%	23 8%	35 13%	272

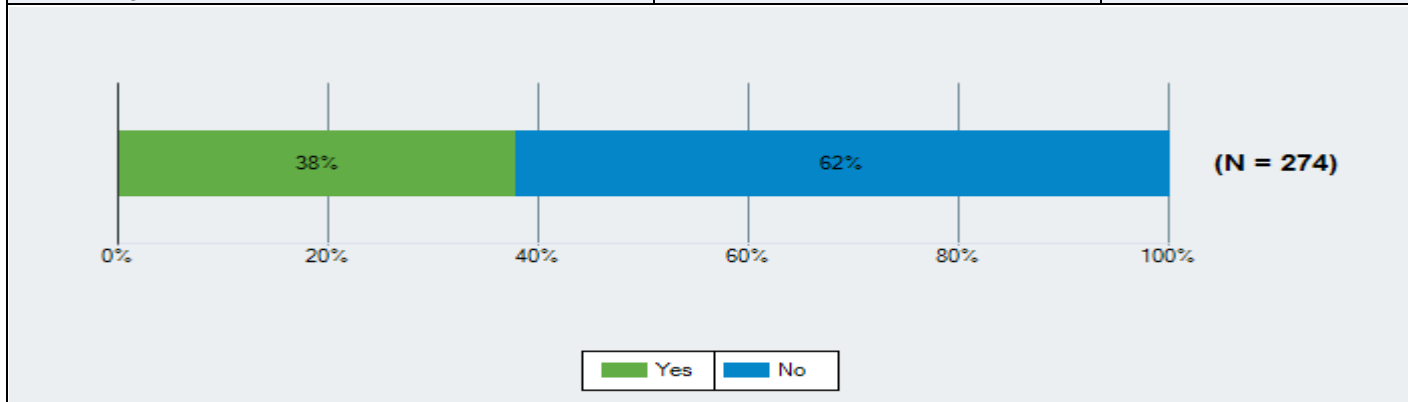
2018-2019 Support Staff - School Climate Survey



2018-2019 Support Staff - School Climate Survey

Q 9 Have you had an issue or concern to discuss with an SSD director, assistant superintendent, or cabinet member this school year?

Responses	Count	%
Yes	104	38%
No	170	62%
Total Responses	274	



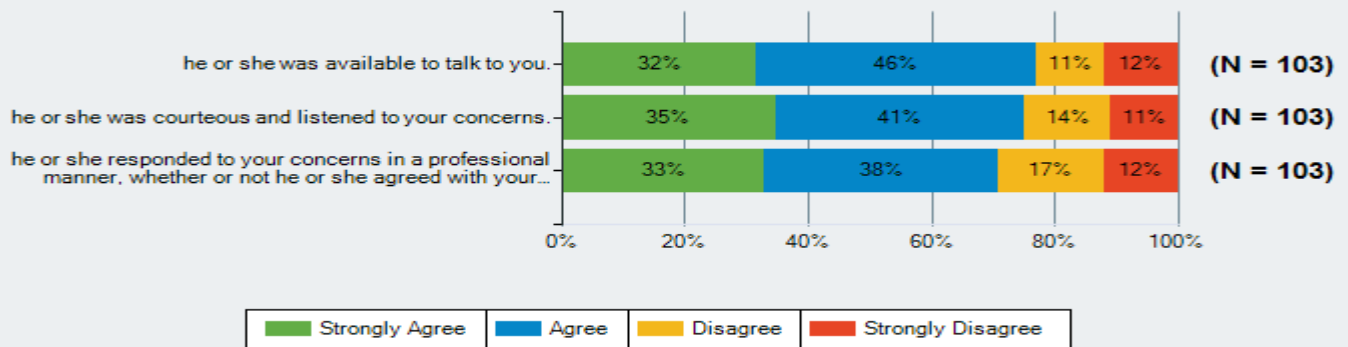
2018-2019 Support Staff - School Climate Survey

How strongly do you agree or disagree with the following statements?

When you have had an issue or a concern to discuss with an SSD director, assistant superintendent, or cabinet member ...

Q10.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	he or she was available to talk to you.	33 32%	47 46%	11 11%	12 12%	103
(b)	he or she was courteous and listened to your concerns.	36 35%	42 41%	14 14%	11 11%	103
(c)	he or she responded to your concerns in a professional manner, whether or not he or she agreed with your views.	34 33%	39 38%	18 17%	12 12%	103

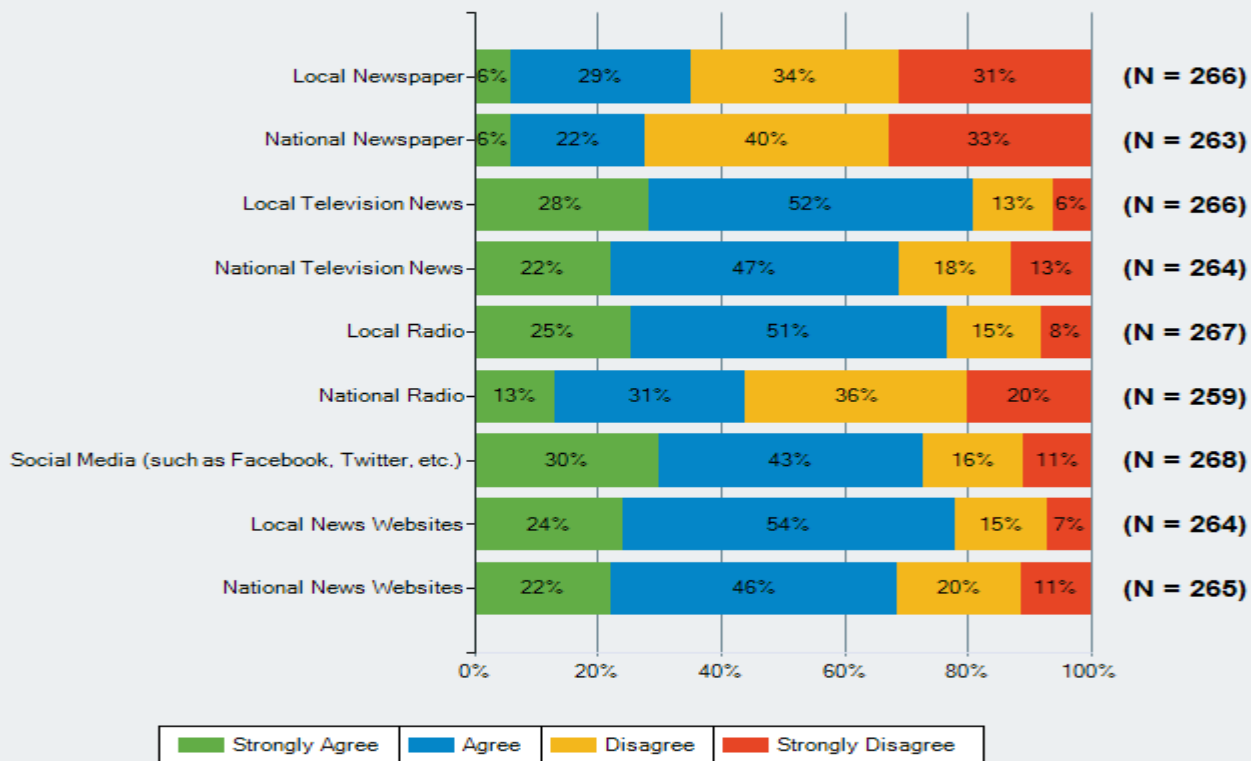


2018-2019 Support Staff - School Climate Survey

Please indicate the extent to which you agree or disagree that you use the following tools to get general information on a daily basis.

Q11.						
		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	Local Newspaper	15 6%	78 29%	90 34%	83 31%	266
(b)	National Newspaper	16 6%	57 22%	104 40%	86 33%	263
(c)	Local Television News	75 28%	139 52%	35 13%	17 6%	266
(d)	National Television News	57 22%	124 47%	48 18%	35 13%	264
(e)	Local Radio	68 25%	137 51%	41 15%	21 8%	267
(f)	National Radio	33 13%	81 31%	93 36%	52 20%	259
(g)	Social Media (such as Facebook, Twitter, etc.)	81 30%	114 43%	44 16%	29 11%	268
(h)	Local News Websites	64 24%	143 54%	39 15%	18 7%	264
(i)	National News Websites	59 22%	122 46%	54 20%	30 11%	265

2018-2019 Support Staff - School Climate Survey

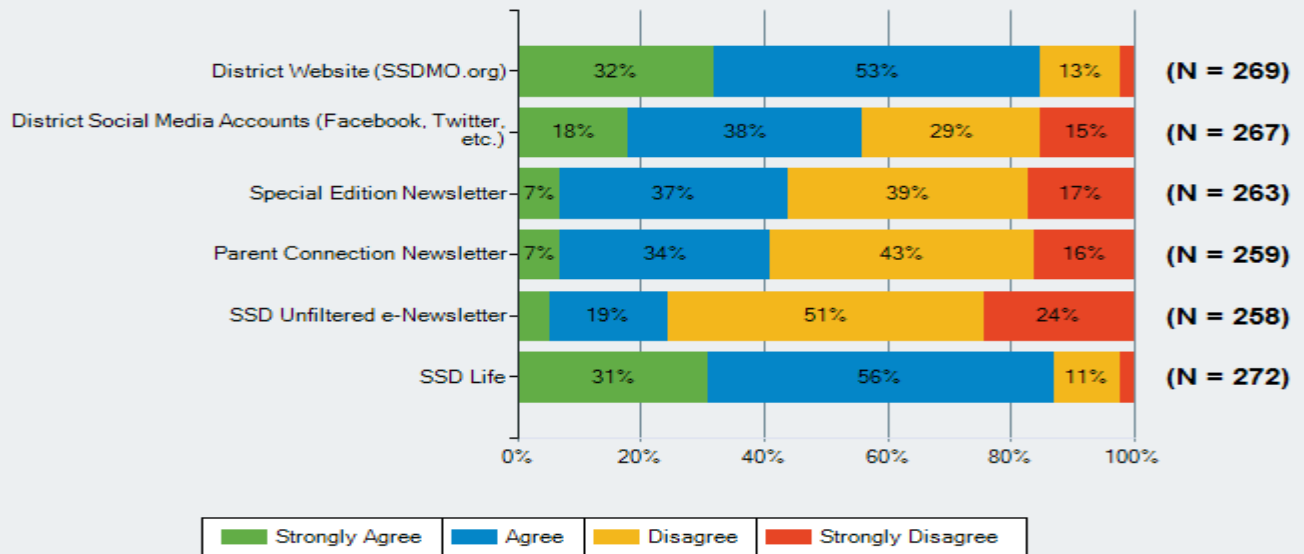


2018-2019 Support Staff - School Climate Survey

Please indicate the extent to which you agree or disagree that you use the following tools to get information about Special School District.

Q12.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	District Website (SSDMO.org)	86 32%	142 53%	36 13%	5 2%	269
(b)	District Social Media Accounts (Facebook, Twitter, etc.)	48 18%	101 38%	78 29%	40 15%	267
(c)	Special Edition Newsletter	19 7%	97 37%	102 39%	45 17%	263
(d)	Parent Connection Newsletter	17 7%	89 34%	112 43%	41 16%	259
(e)	SSD Unfiltered e-Newsletter	14 5%	50 19%	131 51%	63 24%	258
(f)	SSD Life	84 31%	153 56%	29 11%	6 2%	272

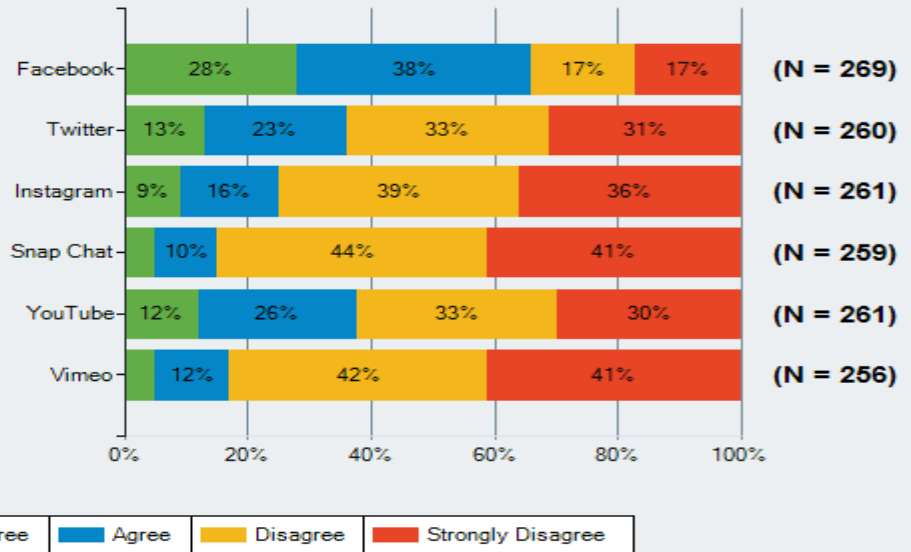


2018-2019 Support Staff - School Climate Survey

Please indicate the extent to which you agree or disagree that you would use the following social media channels to get information about Special School District.

Q13.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	Facebook	75 28%	103 38%	45 17%	46 17%	269
(b)	Twitter	34 13%	61 23%	85 33%	80 31%	260
(c)	Instagram	23 9%	41 16%	103 39%	94 36%	261
(d)	Snap Chat	12 5%	26 10%	114 44%	107 41%	259
(e)	YouTube	31 12%	67 26%	86 33%	77 30%	261
(f)	Vimeo	13 5%	31 12%	108 42%	104 41%	256

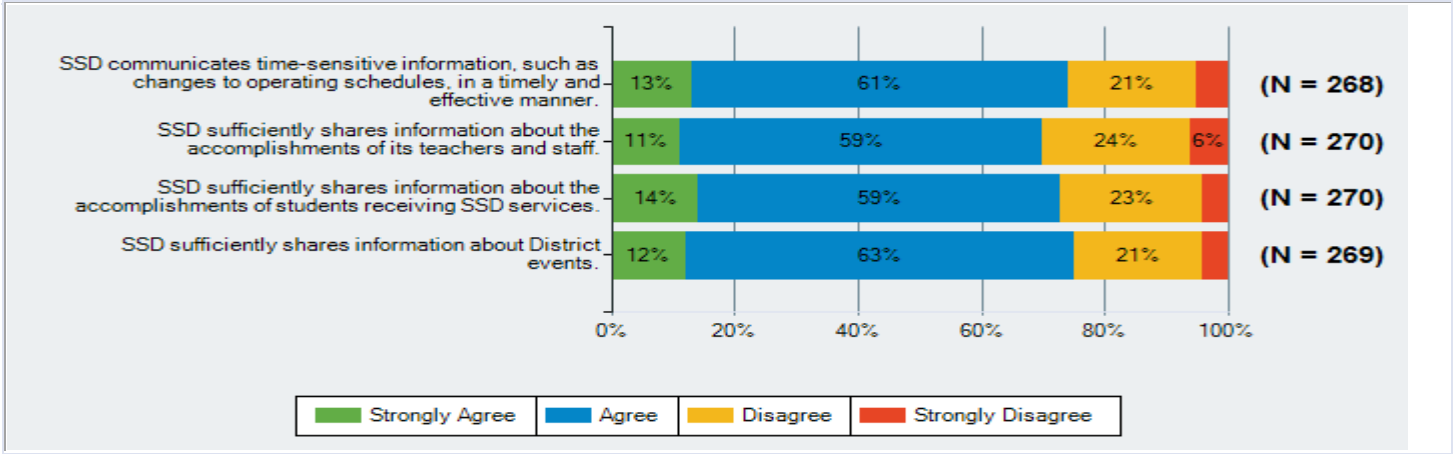


2018-2019 Support Staff - School Climate Survey

Please indicate the extent to which you agree or disagree with each of the following statements.

Q14.

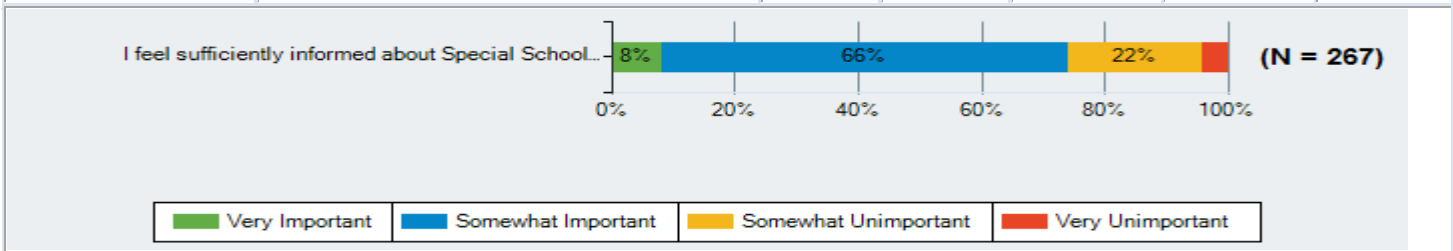
		Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
(a)	SSD communicates time-sensitive information, such as changes to operating schedules, in a timely and effective manner.	34 13%	163 61%	57 21%	14 5%	268
(b)	SSD sufficiently shares information about the accomplishments of its teachers and staff.	30 11%	159 59%	65 24%	16 6%	270
(c)	SSD sufficiently shares information about the accomplishments of students receiving SSD services.	37 14%	159 59%	63 23%	11 4%	270
(d)	SSD sufficiently shares information about District events.	32 12%	170 63%	56 21%	11 4%	269



Please indicate the extent to which you agree or disagree with the following statement.

Q15.

		Very Important	Somewhat Important	Somewhat Unimportant	Very Unimportant	Total Responses
(a)	I feel sufficiently informed about Special School District news and events.	22 8%	177 66%	58 22%	10 4%	267



2018-2019 Support Staff - School Climate Survey

Q 17 What grade would you give SSD for how well it is meeting the needs of its students?		
Responses	Count	%
A	79	29%
B	139	52%
C	39	14%
D	12	4%
F	0	0%
Total Responses	269	

